

## San Luis Pass County Park Reservation Policy

Thank you for choosing San Luis Pass as your leisure/vacation destination. In order to equitably serve all Park guests, our reservation policy has been updated. Please refer to the following guidelines when making new reservations.

### All Reservations

- \*You can book your reservation online or by phone up to 365 days in advance.
- \* If you are eligible for In-county, Military Active Duty, or Disabled American Veteran (DAV) discounts please make your reservation by phone. The online system cannot calculate discounts and will charge you full price.
- \*Veterans who are at least 60% disabled qualify for a 50% discount on their stay. The veteran must be present for the discount to be applied. Proof of percentage must be sent in prior to check in. Limited to 1 reservation per visit.
- \*Active Duty U.S. Military Personnel on leave will receive 100% discount on RV Campsites. Proof of the active duty status required prior to waiving fees. Limited to 1 reservation per visit.
- \* 2 parking passes will be provided at check in. You may park your vehicles near your site or in overflow parking as long as it does not impede traffic or block other sites. Once overflow parking is filled, all other vehicles must be parked in the public parking lot.
- \*Every reservation must have a deposit paid at the time of booking. The deposit amount will depend on the length of stay. Reservations with no deposits will be deleted.
- \*Reservations must be paid in full at the time of check-in. For long-term reservations (more than 1 month), payments will be taken on a monthly basis.
- \*Guests who do not follow park rules or policies, behave unlawfully, inappropriately, or in any otherwise unruly, disruptive or undesirable manner may be escorted out and any fees or payments made toward their reservation will be forfeited.
- \*Refunds are sent back as checks through the mail and can take up to 4-5 weeks to be processed and delivered.
- \* We can reschedule your reservation without penalty up to 1 year from current date. You must have a specific date in order for us move your reservation at the time of your call. After that a \$10 service charge will be applied for changes to your reservation. Cancellation by email must arrive before the end of business hours 8 a.m. – 5 p.m.

## Definitions

PEAK SEASON: March 1<sup>st</sup> through September 30<sup>th</sup>.

OFF SEASON: October 1<sup>st</sup> through February 28<sup>th</sup>.

RV: Motorized Recreational Vehicles must be a Class A/B/C RV. Also allowed are popups, 5<sup>th</sup> wheels, travel trailers, and cab-over campers. Modified personal vehicles / storage containers that have been retrofitted to fit the above criteria will not be allowed.

Check-In Time: 1 p.m. for RV sites. 2 p.m. for Cabins. 8 a.m. for Day Use Facilities

Check-Out Time: 12 p.m. for RV sites. 11 a.m. for Cabins. 10 p.m. for Day Use Facilities

Holiday Week(end): The day(s) or weekend in which any of the following holidays are being observed; Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas.

*If your reservation contains one of these holidays you must follow the cancellation policy for holiday week (end) reservations.*

## RV Reservations

RV Check-In Time: 1 p.m.

RV Check-Out Time: 12 p.m. (noon)

Due to the popularity of the park, the maximum duration of stay is as follows.

**\*90 days**, either consecutively, or cumulatively spread out within 1 calendar year (JAN-DEC). Once the **90-day** limit is met, guests must wait **90 days** in order to book again or until the beginning of our OFF-SEASON. The **90-day** cap and waiting period may be modified or extended with authorization from the Park Manager or their designee. Such as, during the OFF-SEASON, stays may extend up to **150 days** for limited campsites, on a case-by-case basis, and subject to availability and discretion of Park Staff.

\*If you are arriving on a Monday or after 5 PM you must check in with Park Host. Please call ahead for the gate code as our office is closed on Monday.

## RV Campsite Deposits/Cancellations

The deposit for reservations 01 - 07 days is the first nights rental fee.

The deposit for reservations 8+ days is 20% of the total stay.

### Cancellation request for **non-holiday** reservations

3-day notice, full refund – \$10.00 cancellation fee.

Less than 3-day notice, NO REFUND.

### Cancellation request for **holiday week(end)** reservations

7-day notice, full refund – \$10.00 cancellation fee.

Less than 7 day notice, NO REFUND.

## Cabin Reservations

Cabin Check-In Time: 2 p.m.

Cabin Check-Out Time: 11 a.m.

No pets allowed in the cabins. \$15 cleaning fee per animal.

Cabins must be left as clean as possible on checkout. This means wiping down the counters placing any trash in the trash receptacles, and cleaning up any food spillage.

DO NOT CLEAN FISH INSIDE THE CABINS. A separate cleaning fee will be charged if you clean fish inside the cabins.

Repeat offenders will be banned from the park.

\*If you are arriving on a Monday or after 5 PM you must check in with Park Host for the key.

Please call ahead for the gate code as our office is closed on Monday.

## Cabin Deposits/Cancellations

The deposit for Cabin reservations will be the first night's rental fee.

Cancellation request for **non-holiday** reservations

3 day notice, full refund – \$10.00 cancellation fee.

Less than 3 day notice, NO REFUND

Cancellation request for **holiday week(end)** reservations

7 day notice, full refund – \$10.00 cancellation fee.

Less than 7 day notice, NO REFUND

**Marlin Pavilion & Tarpon Room (Day Use Only)**

Check-In Time: 8 a.m.

Check-Out Time: 10 p.m.

\*No glass containers allowed.

\*Groups greater than 50 persons serving alcohol must provide security one hour before the event and until all guests have left the premises.

\* Early Check-in and late check-out must be approved by the front office before arrival.

\*Day Use facilities do not give you access to the fishing areas inside the park.

**Marlin Pavilion & Tarpon Room Deposits/Cancellations**

The deposit for the Marling Pavilion & Tarpon Room is the first night's rental fee.

Cancellation request for **non-holiday** reservations

3-day notice, full refund – \$10.00 cancellation fee.

Less than 3-day notice, NO REFUND.

Cancellation request for **holiday week(end)** reservations

7-day notice, full refund – \$10.00 cancellation fee.

Less than 7 day notice, NO REFUND.